



## TERMS AND CONDITIONS – DOORSET SURVEY SERVICES

### General Overview

The free on-site fire door measurement and survey service is available for projects meeting specific criteria, as outlined below. By opting for this service, customers agree to the following terms and conditions.

### 2. Eligibility for Free On-Site Fire Door Measurement and Survey

2.1. The free service is available only for orders that meet a **minimum order value of £20,000** or include **50 or more door sets**.

2.2. The term "door sets" refers to the complete installation package, including the door, frame, and hardware required for installation.

### 3. Survey Costs for Orders Below the Minimum Threshold

3.1. For orders that **do not meet the minimum value of £20,000** or do not include **at least 50 door sets**, a fee of **£500** will apply for the on-site measurement and survey.

3.2. The survey fee of £500 will be **invoiced prior to the site visit** and must be paid before the survey is conducted.

3.3. If the project subsequently reaches the minimum order value of £20,000 or includes 50 or more door sets, the £500 survey fee will be **deducted from the final project total**.

### 4. Scope of the On-Site Survey

4.1. The on-site fire door survey includes detailed measurements of all door sets required for the project.

4.2. The survey will be conducted by qualified professionals who will assess the site for accurate installation specifications.

4.3. The survey is limited to fire doors only and does not include structural assessments or other building compliance checks.

### 5. Exclusions

5.1. This offer does not apply to ongoing or already completed projects unless specifically agreed

upon in writing.

5.2. Any modifications, revisions, or additional requests outside the initial survey scope may incur additional charges.

## **6. Cancellation and Rescheduling**

6.1. Customers may cancel or reschedule the on-site survey by providing a minimum of **48 hours' notice**.

6.2. Failure to provide the required notice may result in a cancellation fee or the forfeiture of the free survey offer.

## **7. Liability**

7.1. The company is not responsible for any delays or project issues resulting from inaccurate or incomplete site information provided by the customer.

7.2. The company will not be liable for any damage or additional costs incurred if the customer provides incorrect measurements or data prior to the on-site survey.

## **8. Modifications to Terms and Conditions**

The company reserves the right to amend or revise these terms and conditions at any time without prior notice. Any modifications will be communicated and applied to future projects or surveys.

## **10. Acceptance of Terms**

By engaging in the free on-site fire door measurement and survey service, customers acknowledge that they have read, understood, and agreed to these terms and conditions.