

FIRE SAFETY EVENT PRIZE DRAW TERMS AND CONDITIONS

Please read these terms and conditions carefully. By submitting an entry to this prize draw, you are deemed to have read, understood, and accepted these conditions.

1. The prize draw is open to attendees of the Fire and Safety Event 2025, at Birmingham NEC, who are UK residents aged 18 years or over, except employees of the Promoter, their families, agents, or any third party directly associated with administration of the prize draw.
2. The prize draw is free to enter, and no purchase is necessary.
3. To enter the prize draw you must visit the JELD-WEN stand at 4/L37 and have your exhibition badge QR code scanned by any of our exhibitors at the stand. Only one entry per person is permitted.
4. The opening date for entries is April 8th 2025. The closing date of the prize draw is 10th April 2025. Entries received outside this time will not be valid.
5. The Promoter accepts no responsibility for entries not successfully completed due to a technical fault, malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
6. A winner will be chosen by random draw supervised by an independent person on 15th of May 2025 ("Draw Date").
7. The winner will receive a voucher for two to a spa break at the Belfry Hotel and Resort (the "Prize").
8. The winner will be notified by email or telephone (using details provided at entry) before 24th of April. If a winner does not respond to the Promoter within **7** days of being notified by the Promoter, then the winner's Prize will be forfeited, and the Promoter will be entitled to select another winner in accordance with the process described above.
9. The Prize will be sent to the winner by email within 15 days of being notified of their win.
10. The Prize for the winner is non-exchangeable, non-transferable and no cash alternative is offered.

11. The Prize is supplied by The Belfry Hotel and Resort. The Promoter reserves the right to replace the Prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control makes it necessary to do so.
12. The decision of the Promoter regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.
13. The Promoter must either publish or make available information that indicates that a valid award took place. To comply with this obligation the Promoter will send the surname and county of the Prize winner, to anyone who emails marketing@jeld-wen.co.uk or writes to the address set out at condition 19 (enclosing a self-addressed envelope) within one month after the closing date stated in condition 4. If you object to any or all of your surname, county and winning entry being published or made available, please contact the Promoter at marketing@jeld-wen.co.uk. In such circumstances, the Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.
14. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. The Promoter reserves the right to refuse entry or refuse to award the Prize to anyone in breach of these terms and conditions.
15. The Promoter reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.
16. Insofar as is permitted by law, the Promoter, its agents, or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury, or death occurring as a result of taking up the Prize except where it is caused by the negligence of the Promoter, its agents, or distributors, or that of their employees. Your statutory rights are not affected.
17. Personal data supplied during the course of this promotion will only be processed as set out in the Promoter's privacy policy which can be found here: <https://www.jeld-wen.co.uk/about/privacy-policy>. See also condition 13 with regard to the announcement of winners.
18. These terms and conditions and this promotion are governed by English law. If any entrants to this promotion wish to take court proceedings, then they must do this within the courts in the United Kingdom.
19. The Promoter of this prize draw is JELD-WEN UK LIMITED (Company number 00499622) registered office: Retford Road, Woodhouse Mill, Sheffield, South Yorkshire, S13 9WH.